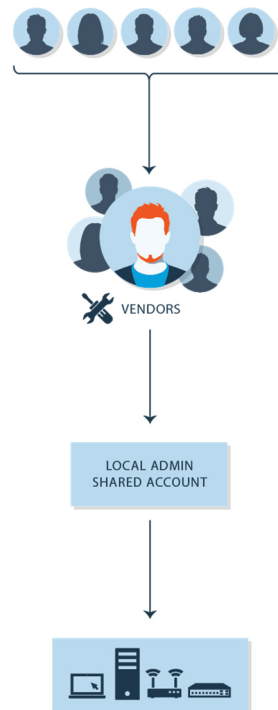


## Licensing BeyondTrust Privileged Remote Access

- An appliance is always required. Usually this is a virtual appliance; however the customer has the option to choose for a physical appliance too. Appliances are, in most cases, sold perpetual but can also be offered on a subscription base.
- Privileged Remote Access is licensed by Managed Asset '**Endpoint**'. These are defined as: *Any network device (physical or virtual) that has a user account repository. Examples include workstations, servers, database servers, network devices etc.* Endpoint licenses are, in most cases, sold perpetual but can also be offered on a subscription base.



## BeyondTrust software maintenance plan

- Thanks to the maintenance plan (on both appliances and endpoints) you always have access to the latest software version and email [support](#) from BeyondTrust's professional helpdesk. Detailed Support & Maintenance information can be found [here](#).

## BeyondTrust University

- All courses offered by [BeyondTrust University](#) helps you to get to largest possible advantage from your investment. Please not that all virtual courses are led by a live instructor. Apart from the Remote [Access for Administrators Course](#) the Privileged Remote Access Vendor Onboarding E-learning Course is of great value.